



# GRQ Innovations, Inc.

Technology Specialists

## About Us

GRQ Innovations Inc. is a Managed Service Provider (MSP) and has provided information technology support and consultation for businesses and schools across Long Island, NY since 1995. Throughout the years we've retained every client due to our professional support and exceptional customer service. Every business regardless of size relies on the speed, security, and reliability of their IT systems. GRQ takes care of all your technology needs so you and your employees can focus on your work.

## Our Services

- **Administration**
  - Operating system administration services for Microsoft platforms
  - Database administration for MS/SQL, MS Access, Visual Basic
- **Data Backup and Recovery**
  - On-site, cloud, and other data replication services.
  - Disaster recovery and planning
- **Email**
  - Managed email services, spam filtering, and Office 365 management.
- **Managed Data Storage**
  - NAS, SAN, or direct attached
- **Cloud Migration**
- **Advanced Monitoring**
  - 24x7 active server and network monitoring
- **Network**
  - Managed wireless, remote access, virtual private network (VPN)
- **Security**
  - Firewall management, multi-level virus and malware protection, intrusion detection and prevention, active network scanning
- **Vendor Relationship Management**
  - Negotiate directly with vendors to procure quotes and interface with vendors on behalf of client for all support issues.
- **Test Lab**

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*“GRQ Innovations is always there for us! Our IT at Telecare Television is up to date, innovative and fully supported by the expert consultation and fantastic customer service of GRQ Innovations. I couldn't give them a higher recommendation!”*

*- James C. Vlaun, Telecare TV*

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## Advantages of IT Support

- Increased Productivity
- Reduced Costs
- Security
- Expert Consultation



## The Cost of Downtime

A recent survey by technology security firm Symantec found that the median cost of downtime for a small-medium sized business is around **\$12,500 per day**. By having a managed service provider (MSP) you can reduce downtime through more reliable technology and save these costs to your business.

If your employees earn an average of \$25 per hour and you can regain 10 hours per week through increased productivity from technology you achieve a return of around **\$250 per week or \$13,000 per year**.

## Increase Productivity and Reduce Costs



Having reliable IT support increases business productivity by ensuring your employees are doing their job and not spending hours trying to fix a printer or software issue. Every minute of downtime cripples your business and costs you money that can never be regained. Outsourcing your IT support also reduces costs by not having to hire full-time IT managers costing a minimum salary of \$40,000 per year.

## Security



Staying up-to-date with the latest security measures is an absolute necessity to ensure your business data is safe and secure. Research has found that over half of businesses that suffer a major data loss end up closing. A single employee opening an infected email attachment can lead to the encryption and loss of all the companies' data without the proper security measures and backup procedures in place. Investing in IT support guarantees your business won't come to a standstill as a result of a cyber-attack or system failure.



## Expert Consultation



In today's business environment, IT has become an essential part of a company's everyday operations. Companies that invest in their IT infrastructure and get expert consultation have a competitive advantage over those who don't. This among many other reasons is why investing in IT support is required for every business, no matter big or small.

## Schedule a Free Consultation

GRQ Innovations will provide a free on-site consultation meeting during which we'll provide a complete network assessment of your current IT infrastructure. The free network assessment includes: a complete review of all existing hardware, network security, backup procedures, and recommendations for all possible areas of improvement.



## Contact Us

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Inc.**

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