



# GRQ Innovations, Inc.

Technology Specialists

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GRQ Innovations is a unique business that offers technical support, service, and training for schools and businesses across Long Island. We employ full-time, trained technicians specializing in on-site technical support as well as in remote computer repair, preventive computer maintenance, data recovery, computer upgrades, virus removal and computer consulting. Our entire staff is Virtus trained and well suited to address the needs of your school or business.

## ***Technical Support Services Offered***

### **Priority Remote Support**

- Network and Internet Support
- Customized hardware maintenance plans
- Computer purchasing recommendations
- Windows and Anti-Virus Updates
- Virus protection and removal
- Review backup procedures
- Review Network security
- Server maintenance

### **Additional Services**

- Network stabilization and optimization
- Internet Optimization
- Automatic Java/Flash updates
- Disaster recovery plans
- Cloud based computing

### **Priority On-Site Support**

- Server installation
- PC installation, setup and repair
- Switch and Fiber installations
- Firewall and School Filtering
- Printer installation and set-up
- Software Installation

### **Training/Professional Services**

- Professional Development Workshops
- Implementation of technology in the classroom
- Certify network for compliance with NYS testing
- eChalk website setup and training
- Custom-designed software

## ***Service Level Costs***

*We have additional levels of support based on the size of your school and unique requirements. Please contact us to set up a meeting and for a FREE network evaluation and analysis.*

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